Aastra 6730i / 6731i Quick Reference Guide

Getting started

| Key | Description |
|----------------------------------|--|
| Options | Options key - Accesses services and options to customize your phone. Your System Administrator may have already customized some of your settings. |
| Callers | Callers List key - Accesses the last 200 calls received. |
| Conf. | Conference key - Begins a conference call with the active call. |
| Transfer | Transfer key - Transfers the active call to another number. |
| Line 1 Line 2 | Line/Call Appearance keys - Connect you to a line or call. Additional lines (up to 6 in total) can be located on the programmable keys (top section). |
| Speaker | Speaker key - Transfers the active call to the speaker, allowing handsfree use of the phone. Switches between handset/headset mode and speaker depending on audio mode setting. |
| Hold | Hold key - Places an active call on hold. To retrieve a held call, press the call appearance button beside the light that is flashing. |
| Redial | Redial key - Redials up to 100 previously dialed numbers. Pressing the Redial key twice redials the last dialed number. |
| Goodbye | Goodbye key - Ends an active call. The Goodbye key also exits an open list, such as the Options List, without saving changes. |
| | Volume control key - Adjusts the volume for the handset, headset, ringer, and hands free speaker. |
| Mute | Mute Key - mutes the handset, headset, or speakerphone. |
| △ Å Þ | Navigation keys - ▼▲ keys let you let you scroll through menu and messages on the screen. ▼▲ keys lets you view different line/call appearances. While in the Options List, these keys allow you to exit or enter the current option. When editing entries, ◀ erases the character; and ▶ sets the option. |
| 1 5 0 2 6 0 3 7 0 4 8 0 | Programmable keys - all 8 keys are programmable. The following are the default functions for these keys: 1 - None 2 - None 3 - None 4 - None 5 - SAVE - Allows you to save numbers 6 - DELETE - Allows you to delete entries 7 - DIRECTORY - Displays up to 200 names 8 - SERVICES - Accesses enhanced features SAVE and DELETE keys must be made configurable by the System Administrator before they can be changed. |

Placing a Call

- 1. Lift the handset, press the **Line** key or Speaker key
- 2. Dial the number from the keypad

Answering a call

Lift the handset for handset operation or press the **Line** key or Speaker key for hands free operation

Ending a call

To end the call replace the handset or press Goodbye





Redial

Press Redial key twice to call the last dialed recently dialed number. Press the key once to access the list of recently dialed numbers, use ▼▲ to scroll through

Call mute

Press key to mute the handset, headset, or speakerphone

Advanced Call Handling

Call Hold and Resume

- 1. To put a call on hold, press key when connected to the call
- 2. To retrieve the call, press key again or press the **Line** key where that call is being held

Call Transfer

- 1. Press Transfer key this places the current call on hold
- 2. Dial the number of the person you want to transfer the call to
- 3. To transfer the call before the other person answers, press Transfer key before the receiving end answers
- 4. Or, wait until the person has answered before completing the transfer by pressing Transfer key again

3-Way Conference

- 1. During a regular call press Conf. key
- 2. Dial the person you want to join your call or press the Line key where the other person is being held
- 3. Once this person has answered press Conf. key again to establish the 3-way call



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Call Forwarding

Your phone supports different types of Call Forwarding: All, Busy, and No Answer. Your system can also support additional configuration options. Please check with your system administrator or the phone User Guide for additional details

Ignoring a call

Press key during ringing without picking up the handset to send the incoming call directly to voicemail

Other features

Callers List

- 1. Press Callers key. Press ▼ and ▲ to move through list
- 2. To dial the displayed number just lift the Handset or press Speaker or any Line key
- 3. Press Callers key to cancel

Speed Dialing

To create a speed dial

Press and hold a programmable key or keypad key, then enter contact's Name and number.

Or press Options key and go to Preferences->Speed Dial Edit

To use the speed dial

To dial a contact assigned to speed dial, press the corresponding programmable key or press and hold the keypad key for 3 seconds

To edit a speed dial

- 1. Press Options key and go to Preferences->Speed Dial Edit
- Select the programmable key or keypad key where the speed dial is currently configured

Voice Mail *

- 1. Press the Voice Mail* key that your System Administrator set up to access voicemail
- 2. Press key to toggle the audio between speakerphone, handset and headset (where applicable)

Phone Lock/Unlock

Phone can be locked to prevent unauthorized use

- 1. Press Options key
- 2. Select Phone Lock and press Enter
- 3. Press ▶ to set the phone to lock
- 4. "Phone is locked" is displayed on the screen

Only numbers defined under the Emergency Dial Plan can be dialed while the phone is locked

To unlock the phone

- 1. Press Options key
- 2. Enter your User password (default: 22222) and press Enter
- 3. The phone unlocks

Customizing your Phone

Volume Adjustment

Press the keys to adjust handset, headset, and speakerphone volume during a call. Pressing these keys in idle adjusts the ringer volume.

To set the volume level for the Headset microphone:

- 1. Press Options key and select Preferences -> Set Audio -> Audio Mode-> Headset Mic Volume
- 2. Use ▼▲ to select Low, Medium or High (Default: Medium)
- 3. Press Set

Ring Tones

To select a different Ring Tone

- 1. Press Options key and select Preferences -> Tones -> Ring Tone
- 2. Select the preferred ring tone (Tone 1 through Tone 5, or Silent)

Changing the User Password

Please contact your system administrator for instructions

Additional Customization*

You can customize additional options using the phone Web Interface. Please contact your system administrator for instructions

* Optional feature that must be configured by the system/service administrator. Particulars and menu options may vary. Feature may operate differently, please contact your system administrator for details.

